

## **Discrimination is Against the Law**

The East Hills Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. East Hills Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

East Hills Surgery Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Debra Hagendorn, the Civil Rights Coordinator.

If you believe that East Hills Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Debra Hagendorn at 2200 Northern Blvd. Suite 100 D, Greenvale, NY 11548.

You can file a grievance in person or by mail, or email. If you need help filing a grievance, Debra Hagendorn is available to help you at 516-243-8521.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

